

Subject: Majlis Al Usra – Report 003 | September 2019

Date: Wednesday, 25th of September, 2019

Attendees/Health Care Members:

Phyllis Lillewhyte (Davis AM)
Deborah Westwood
Farhad Seddiq
Khawla Al Qadhi
Elham Albastaki
Fatma Almatrooshi

Attendees/Family Members:

Catherine Paul Fijten

Agenda

- Welcome Gathering
- Feedback
- Visiting Guidelines
- Majlis Al Usra web page
- General Discussion
- End of Meeting

DISCUSSION

• VISITING GUIDELINES

New guidelines for visitors will be reinforced soon using the visitor cards presented by Deborah Westwood, Director of Quality. Committee members liked the idea of the visitor cards and expressed how important it is to involve parents and provide them with options to choose from.

Feedback from Majlis Al Usra family member:

Members also highlighted the need to add lanyard to the cards to prevent these from being misplaced.

Actions:

Feedback is considered and will be applied once the card system is implemented.

• MAJLIS AL USRA WEB PAGE

Recently, the Majlis Al Usra web page was added to Al Jalila Children's website. The team presented the website and the committee was requested to provide feedback.

Feedback from Majlis Al Usra committee:

- o Suggested changing the icon on the website and naming it Parents Advisory Committee for non-Arabic speakers.

- o Recommended adding 'How to Register' button for those interested in joining the committee.

Actions:

Feedback shared with respective teams at Al Jalila Children's. Changes were approved and implemented.

• PANEL DISCUSSION

The meeting ended with discussions on how to improve the functioning of the parent's committee and the Al Jalila Children's team had a few recommendations:

- o The presence of family members in meetings is essential to ensure that the Committee and Al Jalila Children's work together as partners. It is recommended that any member who misses more than two meetings without a valid reason be asked to leave the Committee, especially that these meetings are scheduled on a suitable date for all members.
- o Members of the committee are welcome to nominate a parent to join Majlis Al Usra.