

Subject: Majlis Al Usra – Report 002 | JUNE 2019  
Date: Wednesday, 26th of June, 2019

#### Attendees/Health Care Members:

Dr. Anees Siddiqui  
Farhad Seddiq  
Khawla Al Qadhi  
Elham Albastaki  
Fatma Almatrooshi

#### Attendees/Family Members:

Anand G Padmanabhan  
Sultan Al Shamsi  
Mariam Shadad  
Catherine Paul Fijten  
Suhair Nmer  
Hussna Ferdos

#### Agenda

- Welcome Gathering
- Tour of the hospital
- Al Jalila Children's mobile site
- Doctors Rating
- General Discussion
- End of Meeting

The Majlis Al Usra committee meeting started with a tour of the hospital to explore the different facilities and services that the hospital offers in addition to an overview of the subjects discussed during previous committee meetings.

#### Discussion

##### • Al Jalila Children's mobile site

The hospital website has been optimized to become a mobile-friendly page in order to facilitate easier use of the website for mobile users. Farhad Seddiq presented the website and requested members to browse and provide their feedback.

#### Action:

Majlis Al Usra members shared their feedback with Al Jalila Children's team. Suggestions were considered and changes were updated before Go-Live.

##### • Doctors Rating

A new feature that will be available for patient's families in the future, called 'Doctors Rating', was presented by Dr. Anees Siddiqui, Al Jalila Children's Medical Director. The Committee members liked the idea of rating the doctors and suggested to have at least 20 reviews for each doctor before

making ratings available for parents and patients to see.

##### • Open Discussion

The meeting ended with an open discussion where the team had a few recommendations:

- Multidisciplinary clinic appointment for the patient, so parents can have a better understanding of different aspects of illness/treatment in one meeting.
- Meeting of Majlis Al Usra to be convened quarterly.
- Updates and improvements on the feedback of members to be conveyed among the committee members.
- Explore ways of reducing use of plastic within the hospital.